



FOR IMMEDIATE RELEASE

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Contact to create 30 new jobs in Wellington

Contact Energy will create 30 new jobs in Wellington as it brings its back office processing functions back in-house.

The leading energy generator and retailer will bring all credit, switching and mass market processing back into the company after outsourcing it to global ICT outsourcing and consulting company Wipro for the past four years.

"In a rapidly changing and competitive energy retail market, customers have more options and more control over the way they buy, manage and pay for their electricity and gas than ever before," says Contact CEO Dennis Barnes.

"For Contact, having this work managed offshore has enabled us to invest in and focus on the implementation and stabilisation of new systems and processes.

"Now the time is right to bring that work back into the business, improving our ability to deliver excellent service to our 562,000 customers and building our strong employee presence in Wellington."

Contact will transition all back office processing work back onshore resulting in the creation of around 30 new jobs in central Wellington.

"Contact is moving fast on this and we will look to bring all the work back into the business as quickly as possible," says Mr Barnes.

"We think having our teams at the same location will make it easier for us to provide consistently good customer service and more opportunities for our people to develop."

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**About Contact Energy**

Contact is one of New Zealand's largest electricity generators and retailers, powering around 562,000 customers across the country with electricity, natural gas and LPG supported by a team of around 1,050 based in communities throughout New Zealand. www.contact.co.nz

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