

## Black Friday Promotion 2019 (the “Promotion”) terms and conditions – 8 prizes to be won!

1. Each Prize is a credit by Contact Energy Limited (“**Contact**”) to cover the newly incurred electricity and/or natural gas charges on the first three bills generated on and after 1 December 2019 (each a “**Prize**”) for each Prize winner (for weekly billing customers it’ll be 12 bills and for fortnightly billing customers it’ll be 6 bills). For the avoidance of doubt, each Prize excludes LPG charges and outstanding debt.
2. There are eight Prizes to be won in total over an eight day period with one Prize to be won every day during the Promotion Period (each a “**Prize Draw**”). The Prize Draw you are eligible for will depend on when you sign up as a customer in accordance with these terms and conditions. For example, if you sign up on 27 November 2019, you will be eligible for that Prize Draw only. There is one entry per eligible customer.
3. The Promotion is open from 25 November 2019 to 2 December 2019 (“**Promotion Period**”) and will be available to Contact’s new residential customers who sign up online to receive at least electricity through the Contact website during the Promotion Period.
4. The Prize is non-exchangeable, non-transferable, and not redeemable for cash, cash equivalents or any other prize. For the avoidance of doubt, you must remain a Contact customer during the prize period to receive the full Prize benefit and no credit will be paid for any un-used portion of the Prize.
5. Prize winners will be selected at random by Contact by 16 December 2019 and will be notified by phone or email on the phone number or email held in your Contact account.
6. Except for Contact PrePay customers, Prize winners will continue to receive bills from 1 December 2019. However, a credit equal to the value of the bill will be applied to each bill and will display a zero balance to pay subject to the exclusions in clause 1.
7. Prize winners who are SmoothPay / ControlPay customers will not have their regular SmoothPay / ControlPay payments deducted from 1 December 2019. At the end of the prize period we will ensure that SmoothPay / ControlPay payment schedule is adjusted as appropriate.
8. For prize winners who pay their bills by direct debit (including SmoothPay customers) we will need to cancel their direct debits so that no payments will be deducted during the prize period. We will contact these customers during February 2020 to complete a new ‘Application for Variable Direct Debit or SmoothPay’ form to recommence their direct debit deductions after the prize period.
9. Prize winners who are Contact PrePay customers will have a credit applied to their account and at the end of the prize period we will ensure that the Contact PrePay balance as at the end of the prize period is the same or more than the Contact PrePay balance as at 1 December 2019.
10. Our employees, franchisees, agencies or anyone else connected with the creation or administration of the Promotion are not eligible to win the Prize.
11. Contact’s decision on all matters, including eligibility of entries, operation of the prize draw and allocation of prizes is final and no correspondence will be entered into.
12. By signing up during the Promotion you are deemed to have accepted these terms and conditions.
13. We reserve the right to terminate, modify or suspend this Promotion without notice at any time.
14. By entering the Promotion you agree that we may use your personal information for promotional purposes and for the purposes of administering the Promotion and you agree to participate in any publicity arrangements that we may reasonably require without payment or other compensation.

