

## Contact Energy Friend get friend Terms & Conditions 2020

1. The Contact Energy Refer a Friend Promotion is available to:
  - a. new residential Contact customers (**Friends**) who:
    - i. apply to join Contact and are accepted as a customer on Contact's General Terms and Conditions for Residential and Business Customers;
    - ii. sign up to at least electricity using a valid referral URL or promo code; and
  - b. existing residential Contact customers (**Referrers**) who:
    - i. generate a valid referral URL or promo code; and
    - ii. refer a Friend using their valid referral URL or promo code.
2. Subject to the terms below, the Contact Friend Get Friend Promo gives:
  - a. each Friend who meets the above criteria a credit on their Contact account; and
  - b. each Referrer who meets the above criteria a credit on their Contact account, (each a **Promo Credit**).
3. The value of the Promo Credit will be the amount advised by Contact on its website as varied by Contact in its absolute discretion from time to time.
4. To be a valid referral URL or promo code for the purposes of clauses 1 and 2 above, the referral URL or promo code must be created by an existing customer of Contact Energy using
5. The email address registered to their Contact account for receiving their monthly energy bill.
6. Both the Referrer and Friend must remain Contact customers for a period of at least 30 days from the date the Friend's electricity account activates for either of them to receive the Promo Credit. After that 30 period, the Promo Code will be processed within 15 days.
7. The Promo Credit is not transferrable, refundable nor redeemable for cash.
8. These Friend Get Friend Promo terms apply in addition to Contact's General Terms and Conditions for Residential and Business Customers and any other applicable plan terms and conditions.
9. We may change these terms or end this promotion at any time at our discretion.