

# Contact Energy Friend- Get-Friend Promotion Terms and Conditions 2019

1. The Contact Energy Friend-Get-Friend Promotion is available to:
  - a. new Contact customers (**Friends**) who:
    - i. apply to join Contact for electricity or multiple products and are accepted as a customer on Contact's General Terms and Conditions for Residential and Business Customers;
    - ii. sign up using a valid referral URL; and
  - b. existing Contact electricity or multiple product customers (**Referrers**) who:
    - i. generate a valid referral URL; and
    - ii. refer a Friend using their valid referral URL.
2. Subject to the terms below, the Contact Friend Get Friend Promo gives:
  - a. each Friend who meets the above criteria a credit on their Contact account; and
  - b. each Referrer who meets the above criteria a credit on their Contact account,  
(each a **Promo Credit**).
3. The value of the Promo Credit will be the amount advised by Contact on its website as varied by Contact in its absolute discretion from time to time.
4. To be a valid referral URL for the purposes of clauses 1 and 2 above, the referral URL must be created by an existing customer of Contact Energy using the email address registered to their Contact account for receiving their energy bill.
5. Both the Referrer and Friend must remain Contact customers for a period of at least 30 days from sign up by the Friend for either of them to receive the Promo Credit.
6. The Promo Credit is not transferrable, refundable nor redeemable for cash.
7. These Friend Get Friend Promo terms apply in addition to Contact's General Terms and Conditions for Residential and Business Customers and any other applicable plan terms and conditions.
8. We may change these terms or end this promotion at any time at our discretion.