



Environment Policy

1. Purpose

Our Tikanga guides us

Contact is committed to caring for the environment and protecting it for future generations. We believe that it is our responsibility to look after the [natural resources](#) that we use for the wellbeing of Aotearoa New Zealand and the sustainability of our business, minimising any negative impact on the environment while enhancing our positive contribution. We work to integrate environmental considerations into all our business practices, and we work with others to lead positive environmental change.

Our commitment to the environment is outlined in our Key Principles in section 3.

2. Application

This Policy applies to all directors and employees (including any secondee, contractor or consultant) of Contact (collectively 'employees'). We also require our suppliers to meet high environmental standards through our Sustainable Procurement Framework and encourage our key business partners to adhere to core Policy elements.

3. Key Principles

Contact is committed to our market-leading efforts in decarbonisation, renewable energy development, science-based emissions targets, greenhouse gas reporting, diversity and inclusion, environmental management and sustainability-linked finance. We aim to promote sustainability and environmental awareness at all levels of the firm by:

- Complying with all applicable environmental legislation and sustainability commitments.
- Making a sustained effort to lead decarbonisation for Aotearoa New Zealand by cutting greenhouse gas emissions from our own operations, and helping our customers to cut theirs.
- Promoting the protection and enhancement of biodiversity and ecosystems.
- Embedding across our business and supply chain a commitment not to operate in World Heritage Sites or IUCN Category I-IV protected areas.
- Maintaining our ISO14001 certification for our environmental management system, which is recognised as international best practice in this area.
- Measuring and analysing the carbon footprint of our business activities in conjunction with other climate change mitigation and adaptation efforts.
- Incorporating into our environment the management of waste and sustainability impacts of procurement and distribution processes.
- Developing products and services that take into account our responsibility to look after the environment.
- Identifying, assessing and managing risks to our environment and assessing environmental impacts as part of our due diligence on mergers and acquisitions.

- Setting and committing to regularly-reviewed targets to reduce our environmental impacts in all areas affected by our operations over which we have influence.
- Preventing pollution and reducing consumption of resources through waste management strategies that promote waste minimisation re-use, recovery and recycling, where possible.
- Incorporating energy efficiency measures into the firm’s facilities and promoting efficient energy use in all areas of business activity.
- Adopting a Sustainable Procurement Framework which requires our suppliers to meet certain environmental standards, including having a satisfactory environmental management system in place.
- Ensuring our employees and stakeholders are aware of the environmental impacts of their work-related activities and encouraging them through regular awareness and training to minimise those impacts.
- Implementing environmental management procedures at each Contact generation site, and identifying roles and responsibilities of employees in implementing our environmental management policy and processes.
- Pursuing a programme of continuous improvement by reviewing our environmental processes and objectives, and making the necessary resources available for improvements.
- Maintaining and regularly reviewing a business continuity plan which incorporates environmental considerations.
- Reporting annually on our environmental performance in our publicly-available Environment, Social and Governance reports and Integrated Report.

4. Compliance

Compliance with this policy will be periodically monitored by the General Counsel, Corporate Affairs. Any known or suspected instances of non-compliance should be discussed with your manager, your Leadership Team member, the General Counsel or the Chief Corporate Affairs Officer and will be dealt with in accordance with the Code of Conduct. Alternatively, any employee who is aware of a breach of this policy can take action in accordance with Contact’s Whistleblowing Policy.

5. Document control

Approved	by the Contact Board of Directors May 2023	Document owner	Chief Corporate Affairs Officer
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