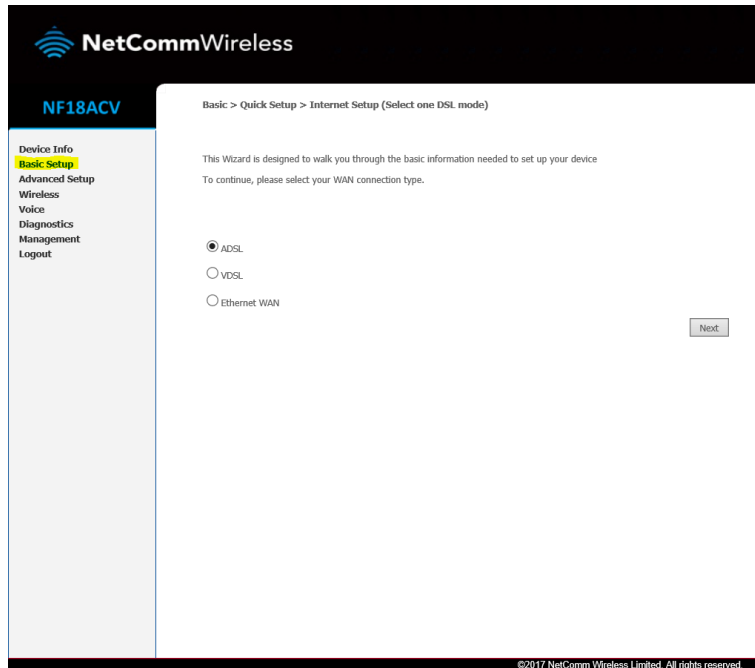
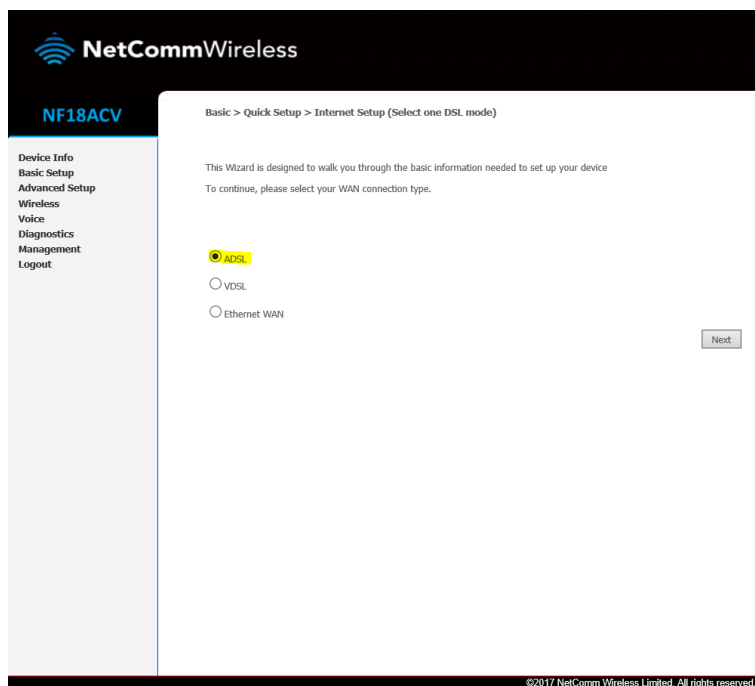


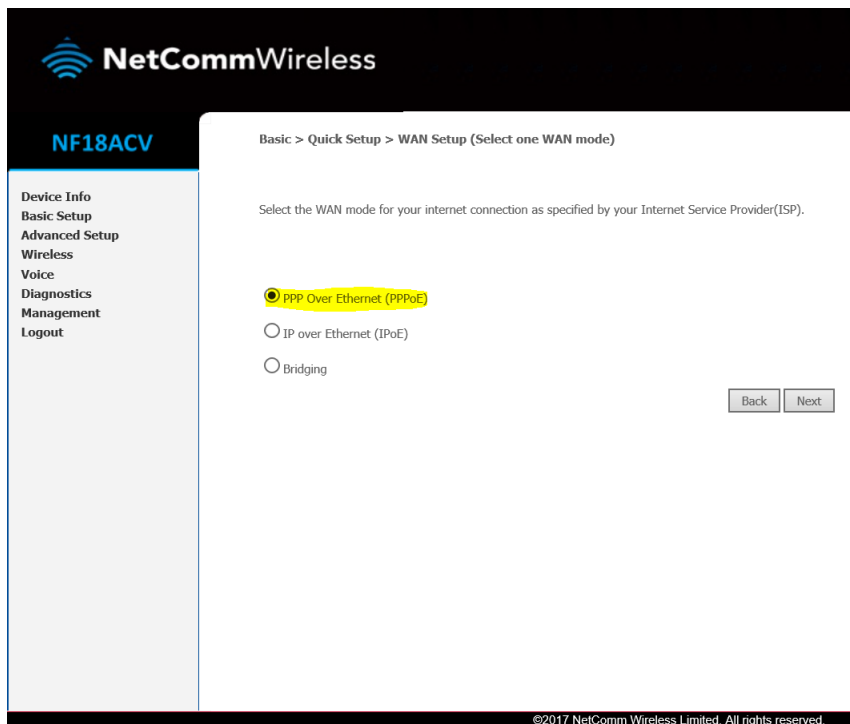
1. Connect your device to the modem via WI-FI or by using an Ethernet cable.
2. Enter 192.168.20.1 into the address bar of your preferred internet browser, you will get prompted to input your username and password. The Username and password are always set to admin by default.
3. Select Basic setup.



4. Select ADSL, then click next.



5. Select PPP over Ethernet (PPPoE), then click next.

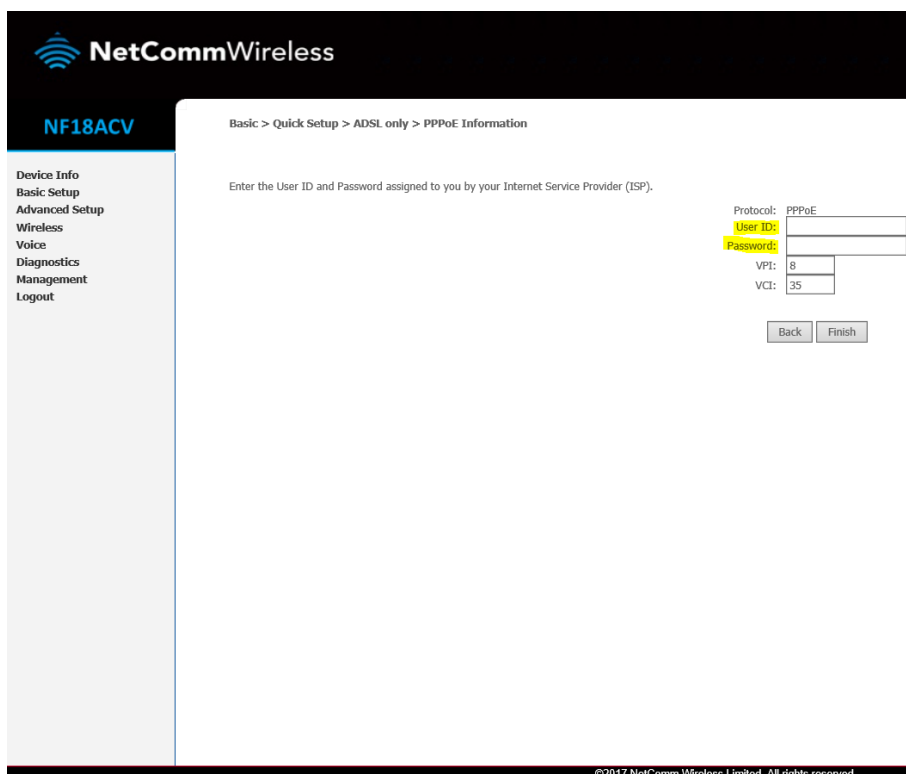


The screenshot shows the NetCommWireless web interface. The header includes the NetCommWireless logo and the device model 'NF18ACV'. A left-hand navigation menu lists: Device Info, Basic Setup, Advanced Setup, Wireless, Voice, Diagnostics, Management, and Logout. The main content area is titled 'Basic > Quick Setup > WAN Setup (Select one WAN mode)'. It contains the instruction: 'Select the WAN mode for your internet connection as specified by your Internet Service Provider(ISP)'. Three radio button options are listed: 'PPP Over Ethernet (PPPoE)' (which is selected and highlighted in yellow), 'IP over Ethernet (IPoE)', and 'Bridging'. At the bottom right of the options are 'Back' and 'Next' buttons. A footer at the bottom of the page reads '©2017 NetComm Wireless Limited. All rights reserved.'

6. Fill out the User ID & Password with the information below.
(The User ID & Password are case sensitive!)

User ID: user@contact.co.nz

Password: c0nt4ct-3n3rgy



The screenshot shows the NetCommWireless web interface for the 'ADSL only > PPPoE Information' step. The header and navigation menu are the same as in the previous screenshot. The main content area is titled 'Basic > Quick Setup > ADSL only > PPPoE Information'. It contains the instruction: 'Enter the User ID and Password assigned to you by your Internet Service Provider (ISP)'. The form includes the following fields: 'Protocol: PPPoE', 'User ID:' (with a yellow highlight), 'Password:' (with a yellow highlight), 'VPI: 8', and 'VCI: 35'. At the bottom right of the form are 'Back' and 'Finish' buttons. A footer at the bottom of the page reads '©2017 NetComm Wireless Limited. All rights reserved.'

7. Change the VPI and VCI parameters and then click the 'Finish' button

VPI: 0

VCI: 100

NetCommWireless

NF18ACV

Basic > Quick Setup > ADSL only > PPPoE Information

Enter the User ID and Password assigned to you by your Internet Service Provider (ISP).

Protocol: PPPoE
User ID: c1X000X@dsl.bizstream
Password: *****

VPI: 0
VCI: 100

Back Finish

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8. After clicking finish, wait 15 seconds and check the modem lights. If the internet light does not turn green, turn your modem off and then back on again. Wait 3 minutes.
9. If you still do not get a green internet light please contact us on 0800 401 373 (Mon-Fri, 8am-8pm.)