

# Free Weekends Plan special terms

## Introduction

1. The Free Weekends Plan ("the Plan") is available to business electricity and (if DualEnergy) natural gas customers who also have a residential electricity contract on the Plan.
2. To be eligible for the Plan:
  - a. the business contract must be the main premises from which you run your business and consume a minimum of 15 MWh of energy per year; and
  - b. your residential premises must have a smart meter.
3. We may review your energy consumption at any time. If we consider that you will not meet the minimum consumption requirement in the above clause 2 then we may, at our sole discretion, move you to the Freedom plan and Business Freedom plan (or our closest equivalent available at the time), or to another plan offered by us and accepted by you.
4. You can only have one residential contract on the Plan.
5. If you have electricity and natural gas with us at the same premises then both must be on the Plan.
6. The Plan special terms should be read along with our General terms and conditions for residential and business customers. If there are any inconsistencies between the two, the Plan special terms will prevail.
7. We reserve the right to cancel the Plan if you are in breach of any of our terms and conditions.
8. The Plan will apply from the date we process your application or at a date notified to you by us.
9. The Plan will end if you move your home or business to another premises.
- a. If the usage data for a particular weekend is unavailable, we will apply the discount using data from the most recent weekend that we have usage data for. If there is no data available, we will endeavour to make a fair and reasonable estimate of your usage. All Free Weekends Discounts will be considered final and no adjustments will be made based on subsequent data.
- b. If you end this agreement and a final bill is sent to you before we have received your usage data and applied your Free Weekends Discount, you will forfeit the Free Weekends Discount for that particular weekend.
12. To qualify for the prompt payment discount, you need to pay your bill in full and on time.
13. To qualify for the email discount, you need to be signed up to receive your bill and correspondence by email.
14. To qualify for the direct debit discount, you need to be signed up for your bill to be paid by direct debit from a bank account (excludes direct debit from a credit card account).
15. To qualify as a DualEnergy customer and qualify for the associated discount, you need to purchase electricity from us and at least one of the following fuel types at the same premises:
  - a. Contact natural gas (on the same bill); or
  - b. Contact Rockgas reticulated LPG; or
  - c. Contact Rockgas bottled LPG for 2 or more installed 45kg cylinders.
16. In order for the discounts set out in clauses 13, 14 and 15 to apply, you must meet the eligibility criteria as at the end of the bill period.

## Eligibility – how do I qualify for the Plan benefits?

10. The discounts and benefits that you are eligible for and the amount of those discounts and benefits are set out in your confirmation letter. There are no discounts on business or LPG charges.
11. You'll receive a discount for all the electricity charges associated with your home's actual electricity use between midnight Friday and midnight Sunday (including any daily fixed charges, variable usage charges and the Electricity Authority levy, but excluding any service fees) (Free Weekends Discount).

## Exclusions – when might this Plan not be available?

17. The Plan is not available to PrePower customers, unmetered contracts, contracts that are collectively invoiced or in conjunction with any other offer from us.
18. If we send you an overdue payment reminder while you are on the Plan, any Free Weekends Discount which would have been earned by you while your payment remains overdue will be forfeited. Once you have paid any amounts owing to us you will start receiving your Free Weekends Discount again.

