

End of plan promotion (prize draw) terms and conditions – 10 chances to win

1. There are 10 prizes to be won.
2. Each prize consists of a \$100 Prezzy Card.
3. The promotion is open from 1 November 2019 until 11:59pm 30 November 2019 to all residential Contact customers who rightly receive the relevant email outlining this promotion (the “Offer Communications”) and sign up to a new plan through the ‘change plan’ journey on the Contact website using the link provided in the Offer Communications. There is one entry per eligible customer.
4. If you do not sign up to a new plan on Contact Energy website using the link provided in the Offer Communications and are moved automatically to the Basic plan on December 1, you are not eligible to win the prize.
5. The prize is non-exchangeable, non-transferable, and not redeemable for cash, cash equivalents or any other prize.
6. Prize winners will be selected at random by Contact by 18 December 2019 and will be notified by phone or email on the phone number or email held in your Contact account by 30 December 2019.
7. The Prezzy Card will be posted to the prize winner by 30 December 2019.
8. Our employees, franchisees, agencies or anyone else connected with the creation or administration of this promotion are not eligible to win the prize.
9. Contact’s decision on all matters, including eligibility of entries, operation of the prize draw and allocation of prizes is final and no correspondence will be entered into.
10. By changing to a new plan on the website by 11:59pm 30 November 2019, you are deemed to have accepted these terms and conditions.
11. We reserve the right to terminate, modify or suspend this promotion without notice at any time.
12. By entering this promotion you agree that we may use your personal information for promotional purposes and for the purposes of administering this promotion and you agree to participate in any publicity arrangements that we may reasonably require without payment or other compensation.