

Contact Energy Whiz Quiz promotion terms and conditions

The Promotion and Prize

- 1 The promoter of the Contact Energy Whiz Quiz promotion (**Promotion**) is Contact Energy Limited (“**us/we/Contact**”).
- 2 The Promotion is open to existing residential customers with up to date accounts who correctly answer all five quiz questions contained in the Promotion quiz platform and who provide their correct contact details within the Promotion Period. For the purposes of the Promotion, an up to date account is any account that is still active and that has not been sent a second credit reminder letter at the point at which the winner is drawn (see clause 5 below).
- 3 Entries for the Promotion will open on 29 September and will close at 11.59pm 13 October (**Promotion Period**).
- 4 Each entrant who completes an entry in accordance with clause 2 above will receive one entry into the draw during the Promotion Period. For the avoidance of doubt, there is one entry per account irrespective of how many times the quiz is completed.
- 5 The winner(s) will be drawn by 20 October 2021.
- 6 The winner(s) will be contacted on or before 29 October 2021.
- 7 The prize is one of five energy efficient whiteware appliances (**Prize**). Each winner will be given the choice of their preferred appliance (choice of LG Fridge (GB-455PL), LG Front Loader (WV9-1408W), LG 8kg Dual Inverter Heat Pump Dryer (DVH5-08W), or LG Dishwasher (XD3A15NS)) along with delivery, installation, and a five year protection plan offered by Noel Leeming. The protection plans will be transferred into the applicable winner’s name and any claims are to be made through Noel Leeming directly.
- 8 The Prize will only be delivered to an address within New Zealand.

General

- 9 The Promotion is in no way sponsored, endorsed or administered by, or associated with, Facebook or Noel Leeming.
- 10 Our decision on all matters, including eligibility of entries, operation of the draw and the allocation of the Prize, is final and no correspondence will be entered into.
- 11 Our employees, their families, franchisees, agencies or anyone else connected with the creation or administration of the Promotion are not eligible to win the Prize.
- 12 Any entry which does not comply with these terms and conditions, and any entries received after 11.59pm 13 October 2021 will not be eligible for the draw.
- 13 A winner who does not respond within 14 days will forfeit the Prize and another winner will be selected and contacted.
- 14 No responsibility is taken for entries lost, delayed, misdirected or incomplete due to server functions, virus, bugs or any other causes outside of our control. Proof of entry is not proof of receipt.
- 15 The Prize is non-exchangeable, non-transferable, and not redeemable for cash, cash equivalents or any other prize.
- 16 We do not take any responsibility and we are not liable for any damage or harm caused through use of the prize, be it direct, indirect, special, incidental, consequential, or any other form of damages or loss, to the maximum extent permitted by law.

- 17 We retain the right to substitute the Prize with another prize of similar value in the event the original Prize offered is not available due to circumstances beyond our reasonable control.
- 18 By entering the Promotion you agree that we may use your personal information for promotional purposes and for the purposes of administering the Promotion and you agree to participate in any publicity arrangements that we may reasonably require without payment or other compensation.
- 19 We reserve the right to terminate, modify or suspend this Promotion without notice at any time.
- 20 The promotion will be governed by New Zealand law.