

Contact Energy bill account credit giveaway

Terms and Conditions 2024

1. The promoter of the Contact Energy bill account credit giveaway (**Promotion**) is Contact Energy Limited ("**us/we/Contact**").
2. The Promotion is available for a limited time and will run from 12:01 am on 21 August 2024 to 11:59 pm on 6 September 2024.
3. The Promotion is open to existing residential electricity customers. Customers must have up to date accounts and have received the relevant communication outlining the Promotion from Contact Energy. For the avoidance of doubt:
 - o An up to date account is any account that has not been sent a second credit reminder letter before 21 August 2024.
4. All eligible customers outlined in clause 3 will be automatically entered into the draw by Contact.
5. Each prize consists of a \$300 (incl. GST) account credit. There are five prizes to be won.
6. We reserve the right to terminate, modify, extend or suspend this Promotion without notice.
7. The Promotion cannot be redeemed for cash or transferred to an ineligible account.
8. Prize winners will be selected at random by Contact by 11 September 2024 and will be notified by phone or email on the phone number or email held in your Contact account by 18 September 2024.
9. The bill credit will be loaded onto the prize winner's account by 25 September 2024.
10. Contact's decision on all matters, including eligibility of entries, operation of the prize draw and allocation of prizes is final. No correspondence will be entered into.
11. Our employees, franchisees, agencies or anyone else connected with the creation or administration of this promotion are not eligible to win the prize.

12. Contact's decision on all matters, including eligibility of entries, operation of the prize draw and allocation of prizes is final and no correspondence will be entered into.
13. These terms and conditions should be read alongside any other terms and conditions that apply to your services with Contact (including, our general terms and conditions for residential and business customers, our residential special plan terms and conditions and Contact Broadband terms and conditions).
14. The Promotion will be governed by New Zealand law.