

Free Summer of Power Promotion (the “Promotion”) terms and conditions – 100 chances to win!

1. Each Prize is a “Free Summer of Power” where Contact Energy Limited (“**Contact**”) will pay the newly incurred electricity and/or natural gas charges on invoices dated on and between 1 December 2018 and 28 February 2019 (each a “**Prize**”) for the ICPs listed in the Prize winner’s Offer Communications. The Prize will cover 3 bills at a minimum and there are 100 Prizes to be won. For the avoidance of doubt, the Prize excludes LPG charges, outstanding debt, or other fees.
2. The Promotion is open from 1 October 2018 until midnight 28 October 2018 to all residential Contact customers who rightly receive the relevant email / letter outlining the Promotion (the “**Offer Communications**”) and sign up to the Certainty Plus plan on the dedicated site using the link provided in the Offer Communications. There is one entry per eligible customer.
3. The Prize is non-exchangeable, non-transferable, and not redeemable for cash, cash equivalents or any other prize.
4. Prize winners will be selected at random by Contact by 5 November 2018 and will be notified by phone or email on the phone number or email held in your Contact account by 12 November 2018.
5. Except for Contact PrePay customers, Prize winners will continue to receive bills during the 3 month period 1 December 2018 to 28 February 2019. However, a credit equal to the value of the bill will be applied to each bill and will display a zero balance to pay subject to the exclusions in clause 1.
6. Prize winners who are SmoothPay / ControlPay customers will not have their regular SmoothPay / ControlPay payments deducted during the 3 month period 1 December 2018 to 28 February 2019. At the end of the Prize period we will ensure that SmoothPay / ControlPay payment schedules are unaffected and continue as standard.
7. For Prize winners who pay their bills by direct debit (including SmoothPay customers) we will need to cancel their direct debits so that no payments will be deducted during the 3 month period 1 December 2018 to 28 February 2019. We will contact these customers during February 2019 to complete a new ‘Application for Variable Direct Debit, Recurring Debits & SmoothPay’ form to recommence their direct debit deductions from 1 March 2019.
8. Prize winners who are Contact PrePay customers will have a credit applied to their account and at the end of the Prize period we will ensure that the Contact PrePay balance as at 28 February 2019 is the same or more than the Contact PrePay balance as at 1 December 2018.
9. Our employees, franchisees, agencies or anyone else connected with the creation or administration of the Promotion are not eligible to win the Prize.
10. Contact’s decision on all matters, including eligibility of entries, operation of the Prize draw and allocation of Prizes is final and no correspondence will be entered into.
11. By signing up to the Certainty Plus plan on the site by midnight 28 October 2018, you are deemed to have accepted these terms and conditions.
12. We reserve the right to terminate, modify or suspend this Promotion without notice at any time.
13. By entering the Promotion you agree that we may use your personal information for promotional purposes and for the purposes of administering the Promotion and you agree to participate in any publicity arrangements that we may reasonably require without payment or other compensation.

