



## Contact us

Monday - Friday during business hours

Account enquiries call **0800 80 9000**  
or email [help@contactenergy.co.nz](mailto:help@contactenergy.co.nz)

Electricity faults 24hrs (network co) **0800 80 09 35**

Gas faults 24hrs (network co) **0800 80 9000**

To find out more, visit [contactenergy.co.nz](http://contactenergy.co.nz)

01



CONAC 05011423347000022626

Your bill for John Smith  
for 23 Nov 2018 to 22 Jan 2019

## Tax Invoice/Statement

GST number 65 384 825

Invoice number 100394396

Statement date 7 Feb 2019

03

04

## Invoice Copy

Your next meter reading  
will be on approximately  
22 February



05

Mr J Smith  
PO BOX 22574  
Huntington  
Hamilton 3210

## Your account number

501142334

*Thanks for choosing Contact*

06

07

## Supply address

21 Barwick Place  
Huntington  
Hamilton 3210

Previous activity	Charges	Credits	Actual reading
Previous balance			\$72.72
Incoming Payment (27 Nov 18)		\$53.08	
Prompt Payment Discount		\$19.64	
<b>Balance outstanding</b>			<b>\$0.00</b>

Summary of Current activity	Charges	Credits	
Electricity charges	\$92.02		
Natural gas charges	\$65.44		
Broadband charges	\$78.25		
GST	\$35.36		
<b>Total current charges</b>			<b>\$271.07</b>

**Total amount due \$271.07**

Save \$44.81 with your prompt payment discount  
if paid by 21 Feb 2019 (includes \$29.51 of GST on current charges)

Your payment of \$226.26 will be direct debited from your bank account on  
21 Feb 2019. To change this, please contact us at least two days before this date.

## 01. Barcode

This is used if you make an in person (over the counter) payment.

## 02. Contact details

If you have a query, please send us an email or call us on our toll-free number during our opening hours. If you're experiencing a fault, you'll find our faults toll-free number here too.

## 03. GST

Our GST number.

## 04. Statement date

The date your invoice was generated.

## 05. Your address

Your name and address.

## 06. Account number

Your account number is used for all sorts of things and we'll need it if you give us a call, so keep it handy!

## 07. Supply address

This is the place where we're supplying your energy to.

## 08. Previous balance

This is the amount of your last bill.

## 09. Payments & transactions

These are the payments and transactions we've processed since your last bill.

## 10. Opening balance

The amount due from your last bill.

## 11. Total current charges

This is the amount you owe for this billing period before any applicable prompt payment discount.

## 12. Total amount due

The total amount including any outstanding charges to pay before any applicable prompt payment discount.

## 13. Discounted amount due (if applicable)

Total amount due including any prompt payment discount.

## 14. Prompt payment discount (if applicable)

The amount you'll save if you pay in full by the due date. You must also meet any other conditions of your prompt payment discount.