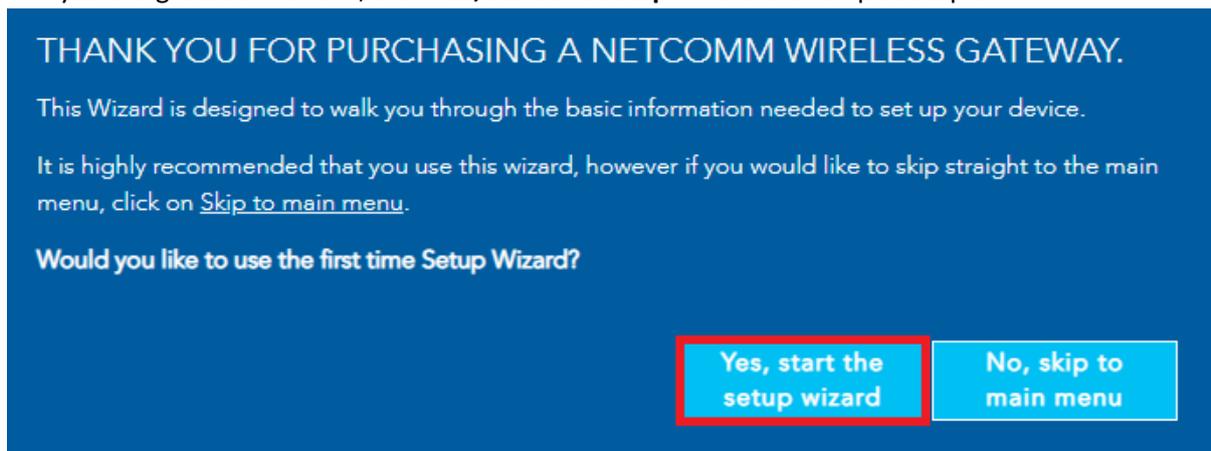


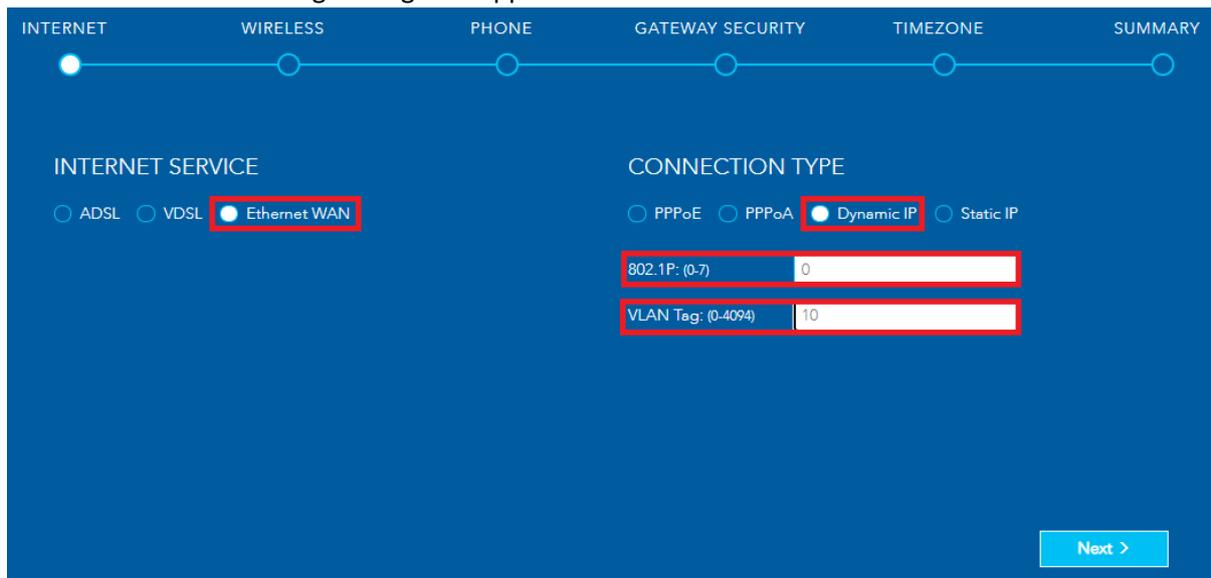
1. Connect to the modem by Wire or Wireless
2. Open a browser (Chrome, Firefox, etc) and enter **192.168.20.1** in the address bar
3. If you are greeted with this, click **Yes, start the setup wizard** then skip to Step 6



4. Enter **admin** as both the Username and Password
5. On the Main page, click **RUN QUICK START WIZARD** along the top ribbon



6. Make sure the following settings are applied and click **Next**



7. Keep clicking **Next**, stop at **Wireless** if the customer wants to change Wi-Fi name/password. Stop at **Phone** if customer has **VoIP** and see the **next page** for instructions. Stop at **Timezone** and make sure set to **(GMT+12:00) Auckland, Wellington**. Click **Finish** on the **Summary** page.