

1. Connect to the modem via wire or wireless
2. Open a browser (Chrome, Firefox, Safari, etc.) and enter **192.168.20.1** in the address bar
3. Enter **admin** as the username and find the password on the bottom of your modem
4. On the left-hand side, click **Basic Setup**

The screenshot shows the NetComm NF20MESH web interface. The left sidebar contains a menu with 'Basic Setup' highlighted in red. The main content area displays 'Device Info' with a table of system details.

Manufacturer:	NetComm Wireless
Product Class:	NF20MESH
Serial Number:	055725211000046
Build Timestamp:	20210609_1808
Software Version:	NF20MESH.NC.UR-R6B019.EN
Bootloader (CFE) Version:	1.0.38-163.243
DSL PHY and Driver Version:	A2pv6L046v_rc7.d27j
VDSL PROFILE:	No profile
Wireless Driver Version:	17.10.121.39
Voice Service Version:	Voice
Uptime:	24D 12H 57M 55

Below the table, it states: 'This information reflects the current status of your WAN connection'. A second table shows connection details:

Line Rate - Upstream (Kbps):	0
Line Rate - Downstream (Kbps):	0
LAN IPv4 Address:	192.168.1.253
Service connection type:	
Default Gateway:	
Primary DNS Server:	1.1.1.1
Secondary DNS Server:	1.0.0.1
LAN IPv6 ULA Address:	
Default IPv6 Gateway:	
Date/Time:	Sun 04 Jul 2021 09:05:28

5. Select **ADSL** and then click **Next**

The screenshot shows the 'Basic > Quick Setup > Internet Setup' page. The text reads: 'This Wizard is designed to walk you through the basic information needed to set up your device. To continue, please select your WAN connection type.' Three radio button options are listed: 'ADSL' (selected and highlighted in red), 'VDSL', and 'Ethernet WAN'. A 'Next' button is highlighted in red at the bottom right.

6. Select **PPP Over ATM (PPPoA)** and then click **Nex**

The screenshot shows the 'Basic > Quick Setup > Wan Setup (Select one WAN mode)' page. The text reads: 'Select the WAN mode for your internet connection as specified by your Internet Service Provider(ISP)'. Four radio button options are listed: 'PPP Over Ethernet (PPPoE)', 'IP Over Ethernet (IPoE)', 'Bridging', and 'PPP Over ATM (PPPoA)' (selected and highlighted in red). 'Back' and 'Next' buttons are visible at the bottom right, with 'Next' highlighted in red.

7. Match the following details and then click **Next**

The screenshot shows the NetComm NF20MESH web interface. The breadcrumb trail is "Basic > Quick Setup > Ethernet WAN only > PPPoE Information". The page title is "Basic > Quick Setup > Ethernet WAN only > PPPoE Information". Below the title, it says "Enter the User ID and Password assigned to you by your Internet Service Provider (ISP)". There are two input fields: "User ID:" with the value "user@contactenergy.co.nz" and "Password:" with the value "c0nt4ct-3n3rgy!". Below the input fields are two buttons: "Back" and "Next".

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Basic > Quick Setup > Ethernet WAN only > PPPoE Information

Enter the User ID and Password assigned to you by your Internet Service Provider (ISP).

User ID: user@contactenergy.co.nz
Password: c0nt4ct-3n3rgy!

Back Next

8. Click **Apply/Save**

The screenshot shows the NetComm NF20MESH web interface. The breadcrumb trail is "WAN Basic Setup - Summary". Below the title, it says "Make sure that the settings below match the settings provided by your ISP." There is a table with the following settings:

Connection Type:	PPPoA
NAT:	Enabled
Full Cone NAT:	Disabled
Firewall:	Enabled
IGMP Multicast Proxy:	Disabled
IGMP Multicast Source Enabled:	Disabled
MLD Multicast Proxy:	Disabled
MLD Multicast Source Enabled:	Disabled
Quality Of Service:	Enabled

Below the table, it says "Click 'Apply/Save' to have this interface to be effective. Click 'Back' to make previous changes." There are two buttons: "Back" and "Apply/Save".

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NF20MESH

WAN Basic Setup - Summary

Make sure that the settings below match the settings provided by your ISP.

Connection Type:	PPPoA
NAT:	Enabled
Full Cone NAT:	Disabled
Firewall:	Enabled
IGMP Multicast Proxy:	Disabled
IGMP Multicast Source Enabled:	Disabled
MLD Multicast Proxy:	Disabled
MLD Multicast Source Enabled:	Disabled
Quality Of Service:	Enabled

Click "Apply/Save" to have this interface to be effective. Click "Back" to make previous changes.

Back Apply/Save