1. Connect to the modem by Wire or Wireless
2. Open a browser (Chrome, Firefox, etc.) and enter **192.168.1.254** in the address bar
3. Enter **admin** as both the Username and Password and click Log In
4. Along the top ribbon, click **Internet**

5. On the left-hand side, make sure **Internet Settings** is highlighted, look for a heading on the right-hand side with **ETH_VID** in its name and click **Edit**

6. Make sure the following settings are in place and click **Save**

INTERNET_ETH_VID

Access type:	Ethernet
IPv4 status:	Disconnected

[Delete] [Edit]

Basic Information

Enable connection: ☑

Name: INTERNET_ETH_VID

Service type: ☑ INTERNET ☑ VOICE ☐ Other

Connection type: IP routing (IP)

MTU: 1500

MSS: 0

NAT type: NAPT

Link Information

Enable VLAN: ☑

VLAN ID: 10

802.1p: 0

IP Information

IP protocol version: IPv4

IPv4 addressing type: DHCP

Static DNS: ☑

IPv4 primary DNS server: 8 . 8 . 8 . 8

IPv4 secondary DNS server: 8 . 8 . 4 . 4

[Cancel] [Save]