

1. Connect to modem via Wire or Wireless
2. Open a browser (Chrome, Firefox, etc.) and enter 192.168.20.1 in the address bar
3. Enter "admin" for the username and "Trustpower" for the password
4. Using the left-hand navigation panel, go to Advanced Setup > WAN Service
5. For ALL entried in the table, tick the remove checkbox on the end and then click the Remove button
6. Apply Basic Setup as per normal NF18ACV