

1. Connect to the modem via wire or wireless
2. Open a browser (Chrome, Firefox, Safari, etc.) and enter **192.168.20.1** in the address bar
3. Enter **admin** as the username and find the password on the bottom of your modem
4. On the left-hand side, click **Basic Setup**

The screenshot shows the NetComm NF20MESH web interface. The left sidebar has a menu with 'Basic Setup' highlighted in red. The main content area is titled 'Device Info' and contains a table with the following data:

Manufacturer:	NetComm Wireless
Product Class:	NF20MESH
Serial Number:	055725211000046
Build Timestamp:	20210609_1808
Software Version:	NF20MESH.NC.UR-R6B019.EN
Bootloader (CFE) Version:	1.0.38-163.243
DSL PHY and Driver Version:	A2pv6L046v_rc7.d27j
VDSL PROFILE:	No profile
Wireless Driver Version:	17.10.121.39
Voice Service Version:	Voice
Uptime:	24D 12H 57M 55

Below the table, there is a note: 'This information reflects the current status of your WAN connection'. Below that is another table with WAN connection details:

Line Rate - Upstream (Kbps):	0
Line Rate - Downstream (Kbps):	0
LAN IPv4 Address:	192.168.1.253
Service connection type:	
Default Gateway:	
Primary DNS Server:	1.1.1.1
Secondary DNS Server:	1.0.0.1
LAN IPv6 ULA Address:	
Default IPv6 Gateway:	
Date/Time:	Sun 04 Jul 2021 09:05:28

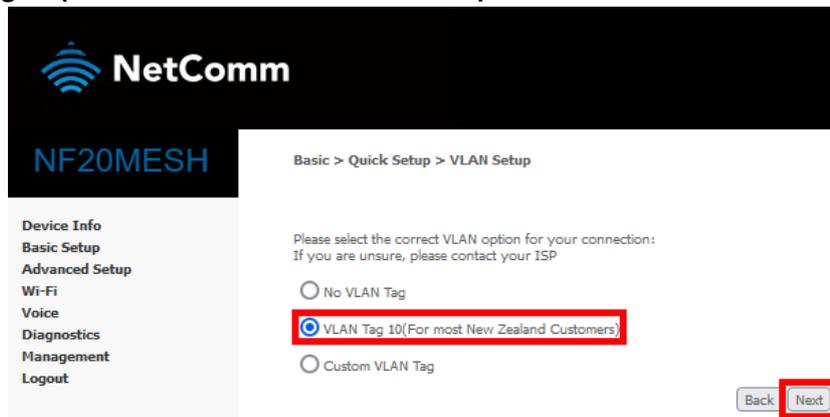
5. Select **VDSL** and then click **Next**

The screenshot shows the NetComm NF20MESH web interface. The left sidebar has a menu with 'Basic Setup' highlighted in red. The main content area is titled 'Basic > Quick Setup > Internet Setup'. Below the title, there is a text block: 'This Wizard is designed to walk you through the basic information needed to set up your device. To continue, please select your WAN connection type.' Below this text are three radio button options: 'ADSL', 'VDSL' (which is selected and highlighted in red), and 'Ethernet WAN'. A 'Next' button is located at the bottom right of the options.

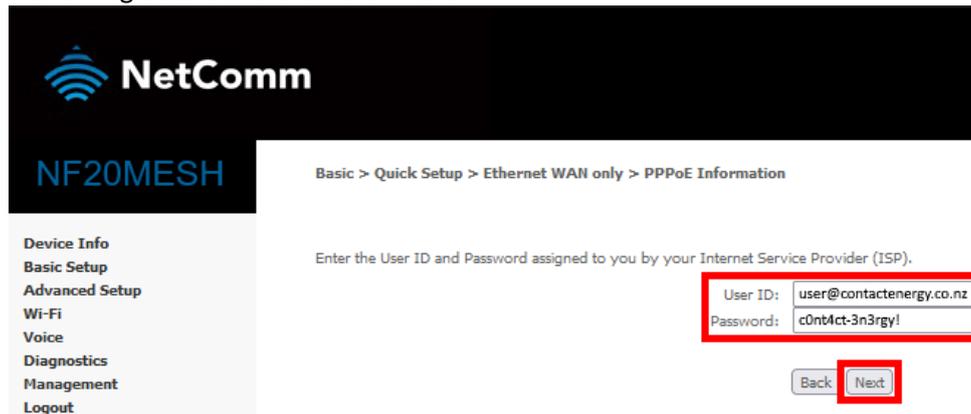
6. Select **PPP Over Ethernet (PPPoE)** and then click **Next**

The screenshot shows the NetComm NF20MESH web interface. The left sidebar has a menu with 'Basic Setup' highlighted in red. The main content area is titled 'Basic > Quick Setup > WAN Setup (Select one WAN mode)'. Below the title, there is a text block: 'Select the WAN mode for your internet connection as specified by your Internet Service Provider(ISP)'. Below this text are three radio button options: 'PPP Over Ethernet (PPPoE)' (which is selected and highlighted in red), 'IP over Ethernet (IPoE)', and 'Bridging'. 'Back' and 'Next' buttons are located at the bottom right of the options.

7. Select **VLAN Tag 10 (For most New Zealand customers)** and click **Next**



8. Match the following details and then click **Next**



9. Click **Apply/Save**

