

# Contact Energy Mobile App Competition Terms and Conditions 2019

- 1 The promoter of the Contact Energy Winter Holiday Competition (**Promotion**) is Contact Energy Limited ("us/we/**Contact**").
- 2 The Promotion is open to existing residential customers with up to date accounts who sign in to their contract account on the Contact Energy app within the Promotion Period. For the avoidance of doubt:
  - (a) this Promotion is not available when using the LPG Ordering app and accordingly an entry won't be submitted when using that app; and
  - (b) for the purposes of the Promotion, an up to date account is any account that has not been sent a second credit reminder letter at the point at which the winner is drawn (see clause 5 below).

## Prize

- 3 Entries for the Promotion will open on Friday, 19 July 2019 and will close at 11.59pm on Friday, 23 August 2019 (**Promotion Period**).
- 4 Each entrant who completes an entry in accordance with clause 2 above will receive one entry into the draw during the Promotion Period. For the avoidance of doubt, there is one entry per account.
- 5 The winner will be drawn on Monday 26 August 2019.
- 6 The winner will be contacted on or before Friday 30 August 2019.
- 7 The Prize is one House of Travel voucher to the value of NZD5,000 (**Prize**). The winner will work with House of Travel directly to arrange travel. The Prize is governed by House of Travel's terms and conditions which can be found at [www.houseoftravel.co.nz](http://www.houseoftravel.co.nz)
- 8 The Promotion is in no way sponsored, endorsed or administered by, or associated with, Facebook or House of Travel.

## General

- 9 Our decision on all matters, including eligibility of entries, operation of the draw and the allocation of the Prize, is final and no correspondence will be entered into.
- 10 Our employees, their families, franchisees, agencies or anyone else connected with the creation or administration of the Promotion are not eligible to win the Prize.
- 11 Any entry which does not comply with these terms and conditions, and any entries received after 23 August 2019 will not be eligible for the draw.
- 12 A winner who does not respond within 14 days will forfeit the Prize and another winner will be selected and contacted.
- 13 No responsibility is taken for entries lost, delayed, misdirected or incomplete due to server functions, virus, bugs or any other causes outside of our control. Proof of entry is not proof of receipt.
- 14 The Prize is non-exchangeable, non-transferable, and not redeemable for cash, cash equivalents or any other prize.
- 15 We do not take any responsibility and we are not liable for any damage or harm caused through use of the prize, be it direct, indirect, special, incidental, consequential, or any other form of damages or loss, to the maximum extent permitted by law.
- 16 We retain the right to substitute the Prize with another prize of similar value in the event the original Prize offered is not available due to circumstances beyond our reasonable control.
- 17 By entering the Promotion you agree that we may use your personal information for promotional purposes and for the purposes of administering the Promotion and you agree to participate in any publicity arrangements that we may reasonably require without payment or other compensation.
- 18 We reserve the right to terminate, modify or suspend this Promotion without notice at any time.
- 19 The promotion will be governed by New Zealand law.

