

3 April 2024

3 Months Free Mobile Offer Terms & Conditions

- The 3 Months Free Contact Mobile Offer (the Offer) is available to new and existing Contact Mobile customers who sign up to a new eligible mobile plan between 3 April 2024 and 11.59pm 30 June 2024 (Offer Period).
- 2. '3 Months Free' means 100% off your monthly plan price (**Discount**) for your first three months of mobile with Contact from the date of SIM activation (the **Discount Period**). After the Discount Period, you will be charged the full cost of your pay monthly mobile plan.
- 3. Eligible mobile plans mean the Small \$40, Medium \$60 and Large \$80 Contact mobile pay monthly plans.
- 4. You must stay on the same Contact Mobile plan for the duration of the Discount Period.
- 5. For the avoidance of doubt, if you are an existing customer on a Contact mobile plan as at 11.59pm 2 April 2024 and change mobile plan during the Offer Period, you will not be considered a new connection, and will not be eligible for the Offer. However, if you are an existing Contact Mobile customer who adds a new connection to your account during the Offer Period, the Offer will apply.
- 6. You must activate your SIM within 6 months of signing up to Contact Mobile to receive the Discount.
- 7. A maximum of five mobile connections per Contact Mobile account are eligible for the Discount.
- 8. A connection is only eligible to receive the Discount once.
- 9. The Discount applies to the base monthly cost of your plan only, it does not apply to international calls & texts, picture messages, premium numbers, roaming charges, add-ons or any other expenditure incurred on your mobile account.
- 10. The Discount will be applied monthly on your Contact Mobile account.
- 11. The Discount is not transferable, refundable nor redeemable for cash or cash equivalents.
- 12. By signing up to the Offer, you acknowledge you have read and accepted these Offer Terms and Conditions.
- 13. These Offer Terms and Conditions should be read alongside the <u>Contact Mobile</u> <u>General Terms</u> and Conditions and <u>Contact Mobile Plan Special Terms and</u> <u>Conditions.</u>
- 14. Contact reserves the right to cancel, modify or suspend this Offer at any time and shall not be liable for any loss or damage incurred as a result.
- 15. The Offer will be governed by New Zealand law.